

RESERVATION REOPENING PLAN

FREQUENTLY ASKED QUESTIONS

Memorial Park Conservancy will begin accepting reservations for Volleyball Courts as well as for picnic areas within Clay Family Eastern Glades, Picnic Loop, and Northside Picnic Areas. Read below for what to expect when we begin accepting reservations.

When will the Conservancy begin accepting reservations?

The reservations portal will open on Monday, November 16th with the first available booking date on Friday, November 20th. Set up an account by clicking [here](#) to make sure you are ready to request a reservation. (Click [here](#) for instructions.)

What areas will be available for reservation?

Picnic Loop and Northside Picnic Areas

Eastern Glades Picnic Pads 1 – 4

Eastern Glades North Lakeside Pavilion

Eastern Glades South Lakeside Pavilion

Eastern Glades Promenade Pavilion

Volleyball Courts

How much does it cost to reserve a picnic area in Eastern Glades?

CLAY FAMILY EASTERN GLADES PRICING

WEEKDAY RATE

Picnic Pads 1 & 3 (Non-Electric)	\$150
Picnic Pads 2 & 4 (Electric)	\$200
Promenade Pavilion	\$250
South Lakeside Pavilion	\$400
North Lakeside Pavilion	\$550

HOLIDAY RATE

Picnic Pads 1 & 3 (Non-Electric)	\$250
Picnic Pads 2 & 4 (Electric)	\$300
Promenade Pavilion	\$350
South Lakeside Pavilion	\$500
North Lakeside Pavilion	\$750

Additional fees and surcharges may apply.

WEEKEND RATE

Picnic Pads 1 & 3 (Non-Electric)	\$200
Picnic Pads 2 & 4 (Electric)	\$250
Promenade Pavilion	\$300
South Lakeside Pavilion	\$450
North Lakeside Pavilion	\$600

Picnic Pads and Pavilion rental rates are based on a 3-hour time slot.

Weekday: Monday – Friday

Weekend: Saturday & Sunday

Holidays: New Year's Eve, New Year's Day, MLK, Jr. Day, Easter, Memorial Day, Independence Day, Labor Day, Veterans Day, Thanksgiving Day, Day After Thanksgiving, Christmas Eve, & Christmas Day

Click [here](#) view the Picnic Loop, Northside Picnic Areas, and Volleyball Court rental rates.

Is a deposit required for Eastern Glades rental areas?

Yes. A refundable deposit in the amount of half total rental fee or \$200 (whichever is greater) is required for all Eastern Glades rental areas. The area must be returned to the state in which it was found immediately following the event. If this condition is met, the amount will be fully refunded within 30 days after the event.

What times are available for picnic area reservations?

Monday – Thursday: 9 am – 12 pm / 1pm – 4 pm

Saturday/Sunday: 9 am – 12 pm / 1 pm – 4 pm

What times are available for Volleyball Court reservations?

Monday – Sunday: 7 am – 11 pm

What if I do not want to make a reservation? Are there picnic areas available on a first come, first serve picnic areas?

Picnic Areas 3, 4, 7, and 8 within Picnic Loop are available on a first come, first serve basis. Eastern Glades Picnic Areas and Pavilions require a reservation.

How far in advance can I make a reservation?

Starting Monday, February 1, 2021 reservations will be limited to 60 days in advance. If you are wanting to reserve a space in Eastern Glades and it is less than 14 days away, please email reservations@memorialparkconservancy.org to request a pdf copy of our Eastern Glades Rental Application and Agreement. For reservations less than 14 days away within Picnic Loop, Volleyball Courts or the Northside Picnic areas please fill out our General Rental Application and Agreement by clicking [here](#).

What can I expect within my reserved picnic area?

	Picnic Tables	Grills	Electrical Access
Picnic Pad 1	✗	✓	✗
Picnic Pad 2	✗	✓	✓
Picnic Pad 3	✗	✓	✗
Picnic Pad 4	✗	✓	✓
Promenade Pavilion	✗	✓	✓
North Lakeside Pavilion	✗	✓	✓
South Lakeside Pavilion	✗	✓	✓

Can I bring my own grill?

Eastern Glades picnic pads and pavilions are equipped with grills or fireplaces. If you would like to bring your own grill, please consider reserving a picnic area in Picnic Loop. Large smokers, BBQ trailers, and propane grills are prohibited throughout the Park.

Can I have amplified sound?

An amplified sound (sound and noise) permit from the Houston Permitting Center is needed for sound that exceeds 68 decibels. Please indicate on your reservation request if you intend to have amplified sound. An MPC staff member will reach out to you with next steps.

Are tents and canopies allowed in Eastern Glades?

Tents and canopies are not permitted within Eastern Glades.

Are balloons allowed in the Park?

Balloons are not allowed in Memorial Park due to the threat they pose to wildlife. Balloons and balloon fragments - more so than other trash materials - end up in the natural areas of the park and make their way to our waterways, including Hines Lake, the park streams, Buffalo Bayou, and ultimately Galveston Bay.

Is there a limit to the number of guests I can have for my event?

Guests headcount is currently limited to a maximum of 10 people.

What health and safety precautions are encouraged by the Conservancy during my event?

Memorial Park Conservancy continues to closely monitor Park operations in response to COVID-19 (coronavirus). We encourage that you follow guidelines set forth by the CDC by wearing a face covering, washing your hands often and observing the CDC's minimum recommended social distance of at least six feet from other people. We ask that if you or any of your guests feel sick and are experiencing symptoms associated with COVID-19 to stay home. Attendees agree to abide by all Park rules posted as well as on the MPC website (hyperlink: <https://www.memorialparkconservancy.org/visit/general-park-info/>) and accept that Memorial Park is used at their own risk.

What happens if I must cancel my Clay Family Eastern Glades* reservation?

MPC will provide a refund if renter cancels the event at least 30 days prior to event, minus an administrative fee of \$50.

Less than 30 days before the event, a refund will be credited in the following manner:

25 to 29 days before; MPC refunds 75% minus administrative fee

20 to 24 days before; MPC refunds 50% minus administrative fee

15 to 19 days before; MPC refunds 25% minus administrative fee

14 day or less; all monies collected except for deposit are non-refundable, the payment will be credited to future rentals with Memorial Park Conservancy within one year of the original booking date.

Renter is responsible for requesting a cancellation or change of date to reservations@memorialparkconservancy.org.

*Please view [Rental Application and Agreement](#) for the cancellation policy for other rental areas in the Park.

